

## Introduction

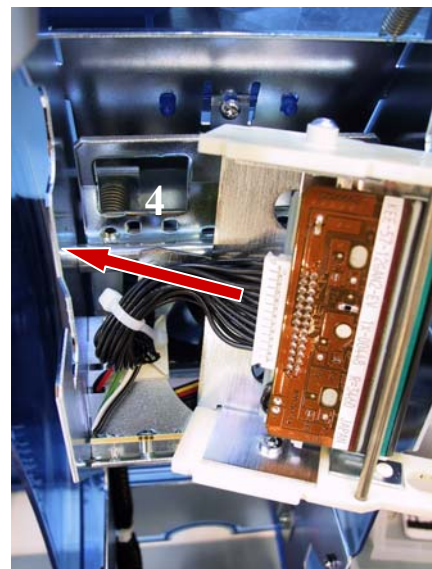
The objective of this procedure is to explain how to install and adjust the print head for the CHICA.

You do not need any tools to install the print head.

### Step1

## Remove defective Print Head

1. Open the printer Cover.
2. Push the metal plate underneath the printer cover.
3. Push the two white forks down (situated on each side of the print head) and lift it out from its location.
4. Disconnect the cable from Print Head Assembly.



## Step2

### Replace the new print head

1. Insert the cable in the Print Head.
2. Hold the Print Head vertically to place it in its location.
3. Press down the Print Head until it clicks into the metal plate.
4. Close Cover – Push & Twist Print Head is now installed!

## Step3

1. Make sure that the printer is switched ON and that it is connected to the computer.
2. In the Windows Driver, go to the "*Tools*" tab.
3. In "*Direct command to printer*" area, enter **Pkn;** and the Print Head Kit Number without spaces. You can find the Kit Number on a transparent label on the print head.

Example:      If the Kit Number on the label is 179-04-00048,  
enter Pkn;179-04-00048

**If the Print Head Kit Number is not set when installing a new Print Head, the printer may malfunction.**